

04 July 2017



Telephone: 0333 000 3330

Email: www.southeastwater.co.uk/contact

Dear Sir

Improving water quality in Hampshire, postcode sector GU30 7

South East Water is due to carry out maintenance on the water network starting Monday 10 July. We plan to be working in your area for approximately five weeks.

The process is called flushing and it involves directing water through the pipes quickly to draw sediment deposits – such as iron or manganese – out of the network. While these naturally-occurring deposits are not harmful, customers may see discoloured water temporarily. This can be solved by running the main tap – usually the kitchen tap – until the water runs clear.

Some customers may also notice a reduction in water pressure and again, this is temporary.

The reason for carrying out this routine work is to help maintain the quality of the drinking water supply.

The flushing starts from our water storage sites known as service reservoirs. The sediments are drawn through the pipes to a hydrant discharge point where it is then directed into drains. We are careful to only use the amount of water needed to clean the pipes and flushing stops as soon as the whole system is running clear.

For more information and a whereabouts update go to: www.southeastwater/hampshire

Yours sincerely

Paul Mann
Distribution Manager

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0333 000 0365

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